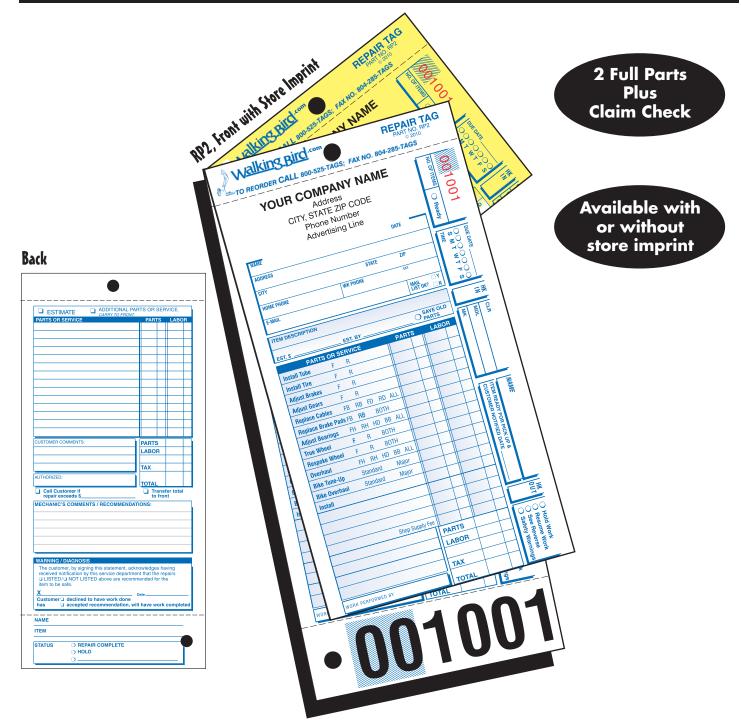
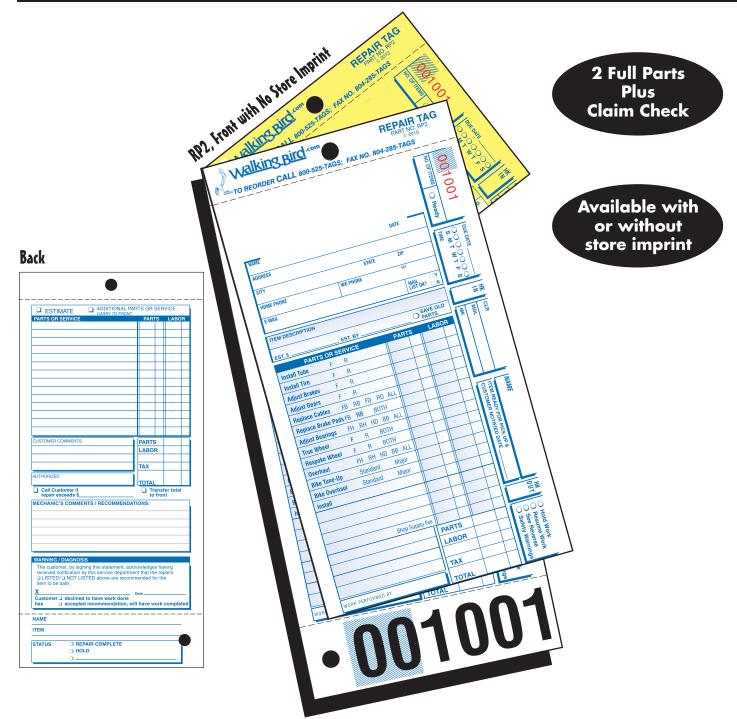


#### Compact Bicycle Repair Tags - Part No. RP2



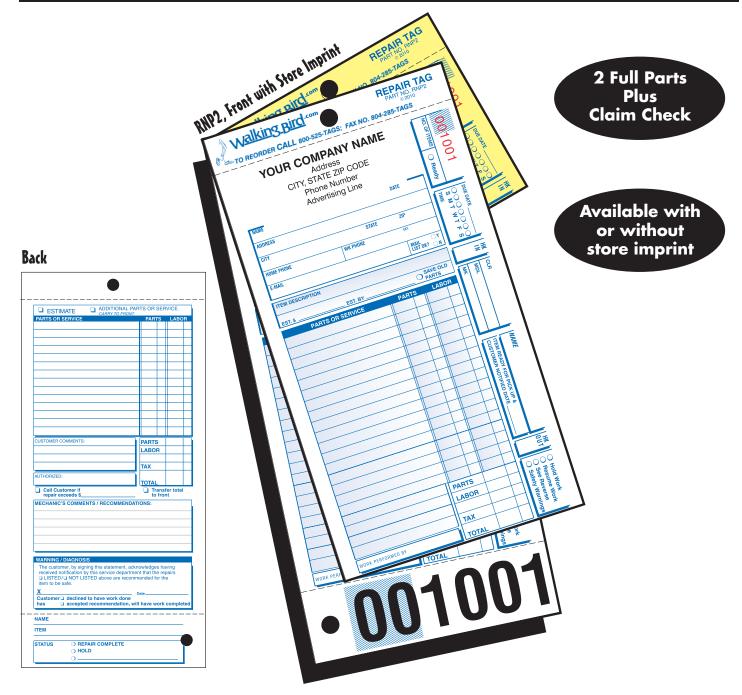
The **RP2-IMP** Repair Tag is designed to save time and prevent costly mistakes by eliminating the traditional (bottomof-the-tag) customer claim check. The 3-part design gives you a complete claim check without additional writing. The pre-listed services format helps speed up the take-in process and minimizes costly mistakes. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Compact Bicycle Repair Tags - Part No. RP2 no imprint



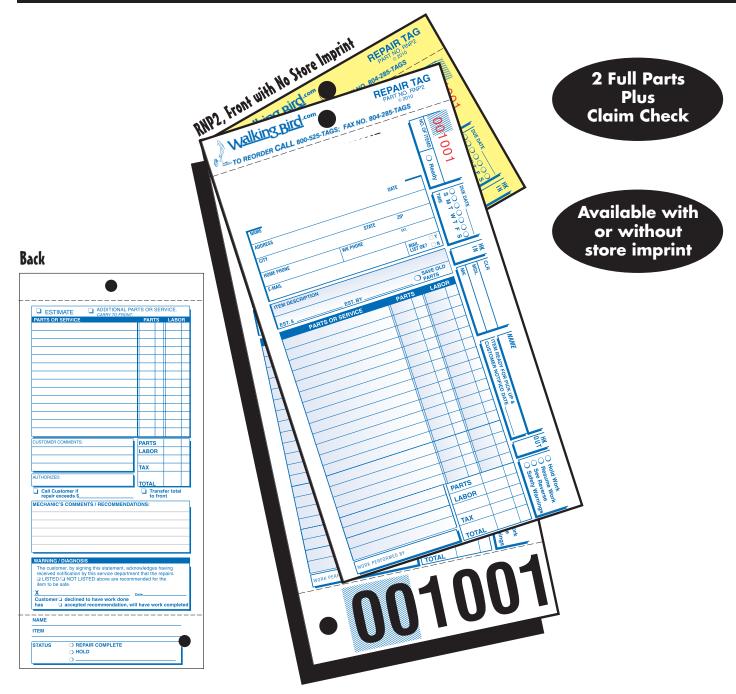
The **RP2-NI** Repair Tag is designed to save time and prevent costly mistakes by eliminating the traditional (bottom-ofthe-tag) customer claim check. The 3-part design gives you a complete claim check without additional writing. The pre-listed services format helps speed up the take-in process and minimizes costly mistakes. The RP2-NI is identical to the RP2-IMP except it does not have your Company Information imprinted on the form.

#### Compact Bicycle Repair Tags - Part No. RNP2



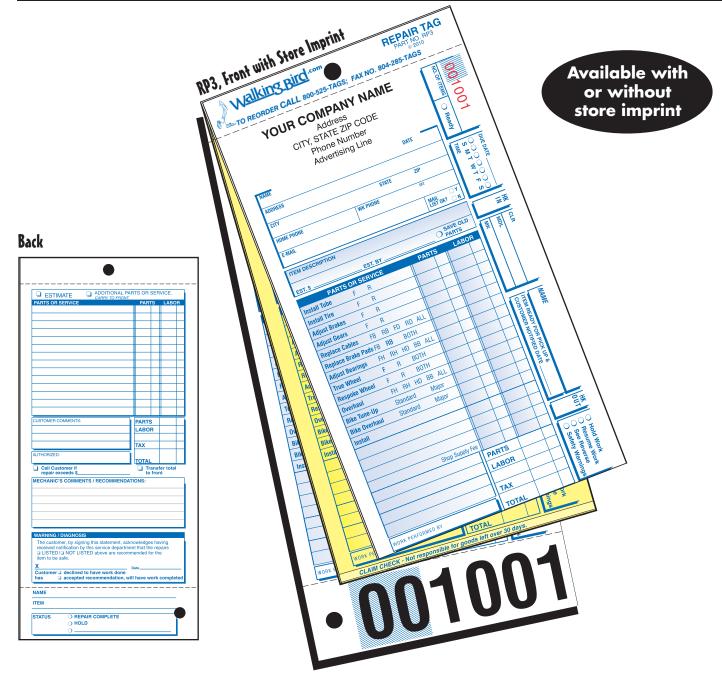
The **RNP2-IMP** Repair Tag is designed to save time and prevent costly mistakes by eliminating the traditional customer claim check found at the bottom of the tag. The 3-part design gives you a complete claim check without additional writing. No Services are listed in the work-to-be-done column making it ideal for multipurpose use or for mechanics who like to write the job information down. The Company Imprint can be up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Compact Bicycle Repair Tags - Part No. RNP2 no imprint



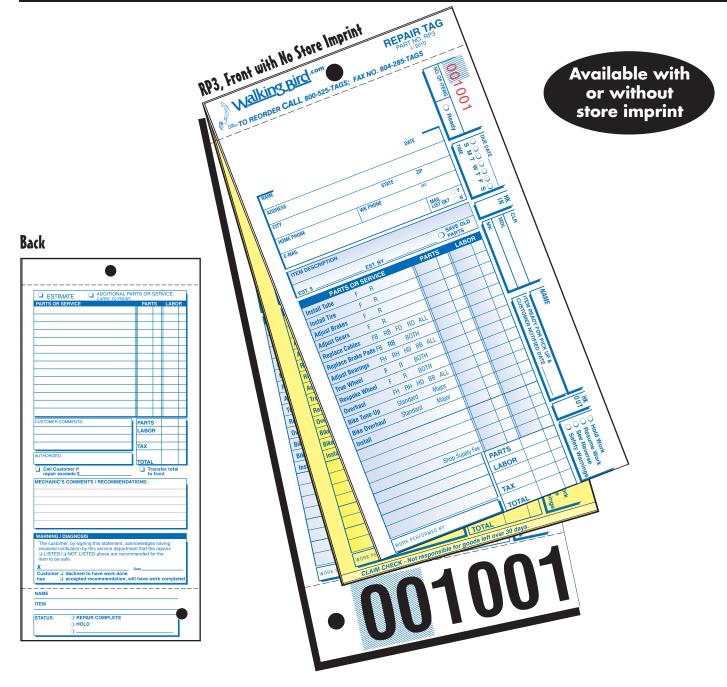
The **RNP2-NI** Repair Tag is designed to save time and prevent costly mistakes by eliminating the traditional customer claim check found at the bottom of the tag. The 3-part design gives you a complete claim check without additional writing. No Services are listed in the work-to-be-done column making it ideal for multipurpose use or for mechanics who like to write the job information down. The RNP2-NI is identical to the RNP2-IMP except it does not have your Company Information imprinted on the form.

#### Compact Bicycle Repair Tags - Part No. RP3



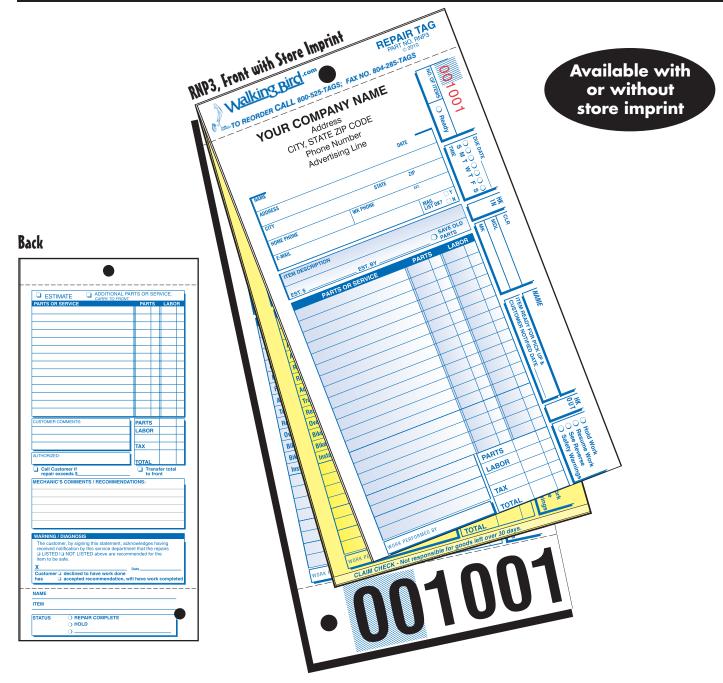
The **RP3-IMP** Repair Tag is similar to RP2 & RNP2 series but rather than the middle copy being a claim check only, it has all of the info that the top & bottom copies do. (Rather than just a claim check, the customer has an itemized estimate.) The pre-listed services format helps speed up the take-in process and minimizes costly mistakes. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Compact Bicycle Repair Tags - Part No. RP3 no imprint



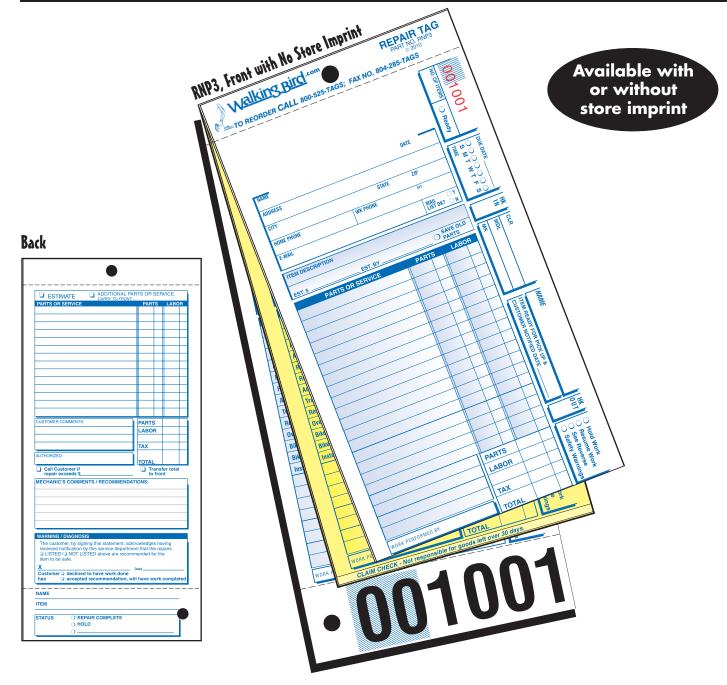
The **RP3-NI** Repair Tag is similar to RP2 & RNP2 but rather than the middle copy being a claim check only, it has all of the info that the top & bottom copies do. (Rather than just a claim check, the customer has an itemized estimate.) The pre-listed services format helps speed up the take-in process and minimizes costly mistakes. The RP3-NI is identical to the RP3-IMP except it does not have your Company Information imprinted on the form.

#### Compact Bicycle Repair Tags - Part No. RNP3



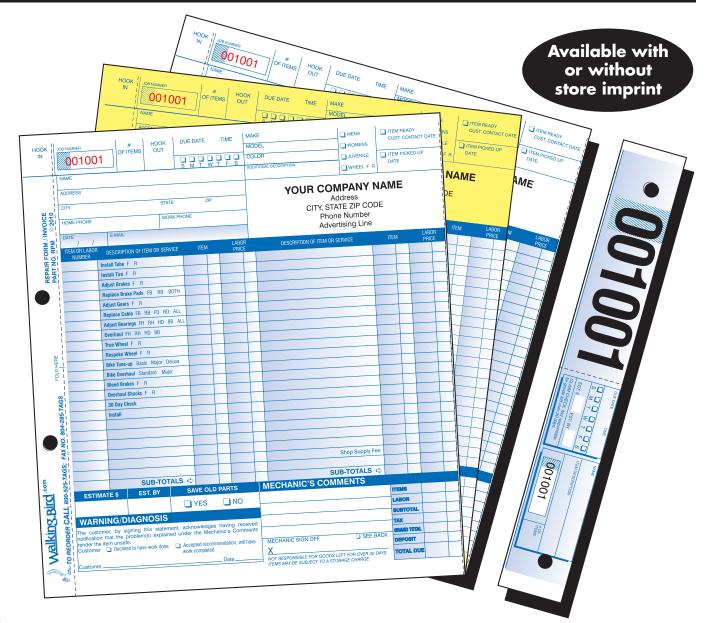
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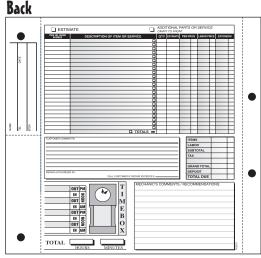
#### Compact Bicycle Repair Tags - Part No. RNP3 no imprint



The **RNP3-NI** Repair Tag is similar to RP2 & RNP2 series but rather than the middle copy being a claim check only, it has all of the info that the top & bottom copies do. (Rather than just a claim check, the customer has an itemized estimate.) No Services are listed in the work-to-be-done column making it ideal for multipurpose use or for mechanics who like to write the job information down. The RNP3-NI is identical to the RNP3-IMP except it does not have your Company Information imprinted on the form.

#### Medium Bicycle Repair Form/Invoice - Part No. RPM

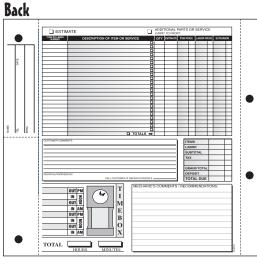




The **RPM-IMP** is bigger—twice as large—as the Compact Series of forms but is smaller than the BIG Repair Forms. It combines economy with space. Three full-length parts, plenty of service possibilities listed as well as many blank lines for writing in your own descriptions. The back features a time-clock for those who do service by the hour. The "clock" is also useful for the training of new mechanics. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

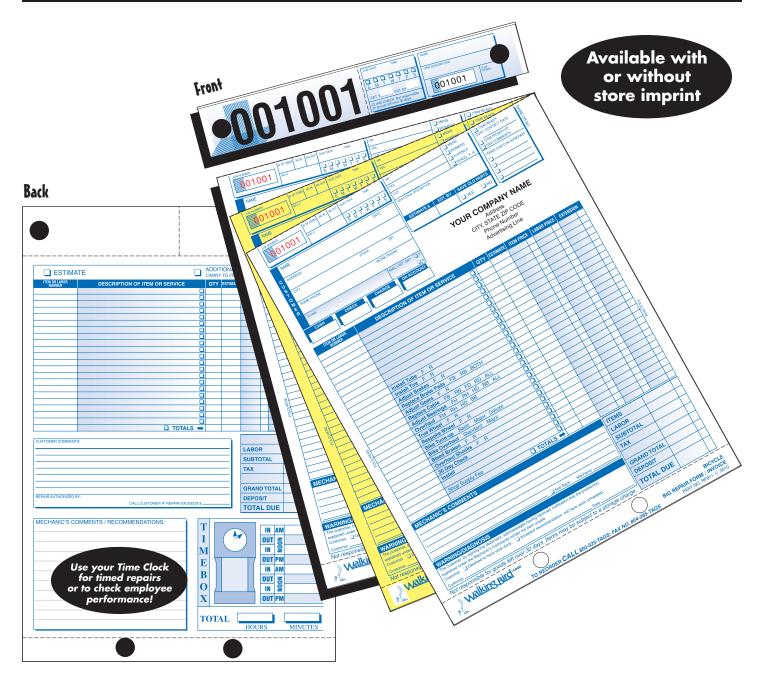
#### Medium Bicycle Repair Form/Invoice - Part No. RPM no imprint





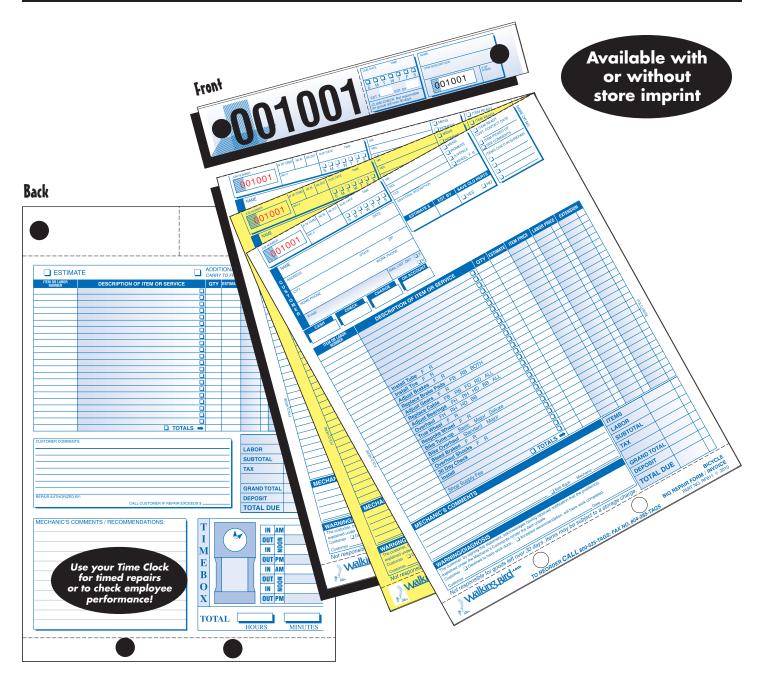
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#### Big Bicycle Repair / Sales Form - Part No. RP811



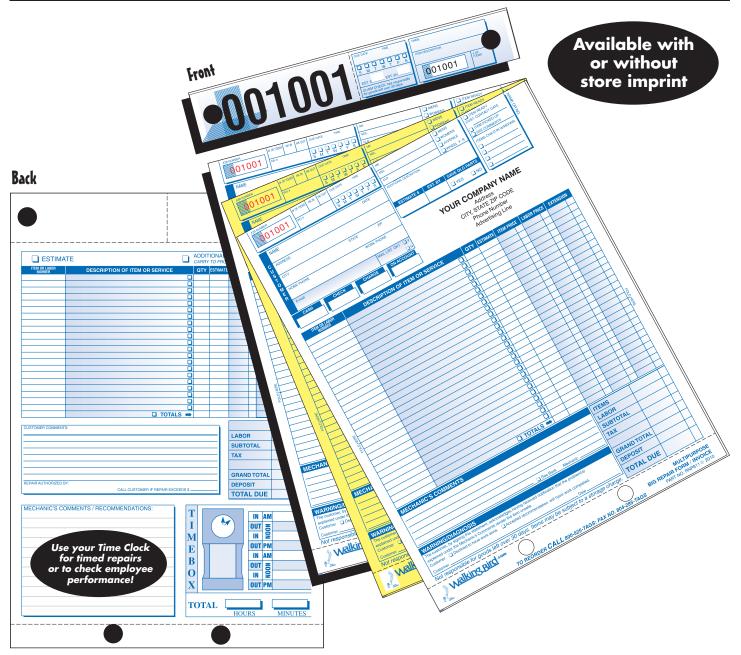
The **RP811-IMP** is our Big Service/Sales Form designed by dealers like you. Front and Back are set up to be clear and easy to understand for both you and your customer. The pre-listed services format helps speed up the take-in process and minimizes costly mistakes. Easy to use check-off boxes will identify items brought in with the repair as well as how for you have progressed with the work-to-be-done. A Warning/Diagnosis Box and a Customer Notification Box are included. Priced to save money as well as time. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo. (The same form without the Service Listings is available: See the RNP811.)

# Big Bicycle Repair / Sales Form - Part No. RP811 no imprint



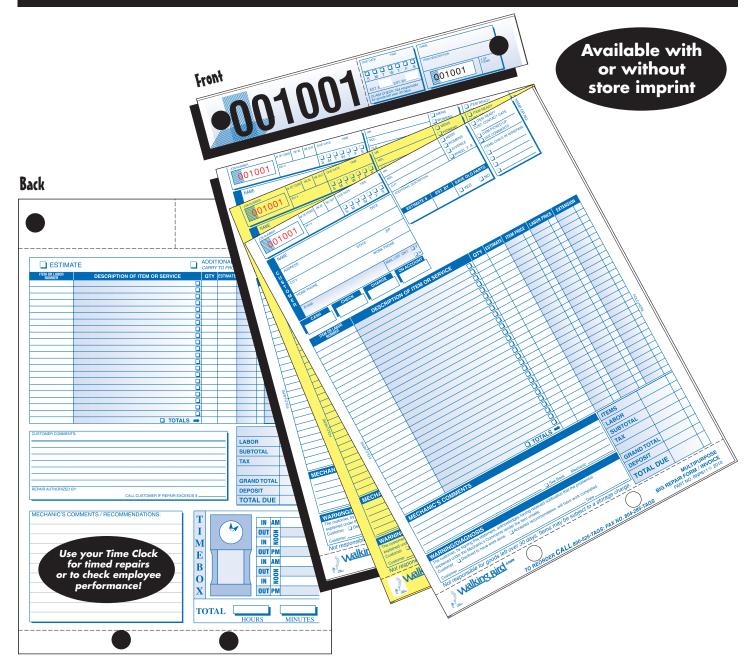
The **RP811-NI** is our Big Service/Sales Form designed by dealers like you. Front and Back are set up to be clear and easy to understand for both you and your customer. The pre-listed services format helps speed up the take-in process and minimizes costly mistakes. Easy to use check-off boxes will identify items brought in with the repair as well as how far you have progressed with the work-to-be-done. A Warning/Diagnosis Box and a Customer Notification Box are included. Priced to save money as well as time. The RP811-NI is identical to the RP811-IMP except it does not have your Company Information imprinted on the form.

## Big Multipurpose/Sport Repair / Sales Form - Part No. RNP811

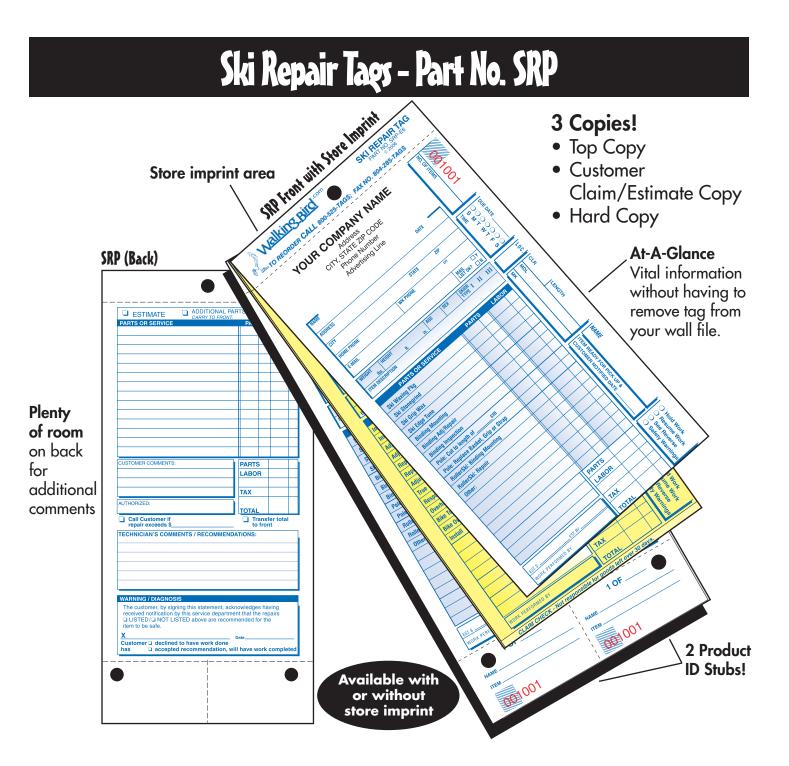


The **RNP811-IMP** is our Big Service/Sales Form designed by dealers like you. Front and Back are set up to be clear and easy to understand for both you and your customer. Easy to use check-off boxes will identify items brought in with the repair as well as how far you have progressed with the work-to-be-done. No Services are listed in the work-to-be-done column making it ideal for multipurpose use or for mechanics who like to write the job information down. A Warning/Diagnosis Box and a Customer Notification Box are included. Priced to save money as well as time. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Big Multipurpose/Sport Repair / Sales Form - Part No. RNP811 no imprint

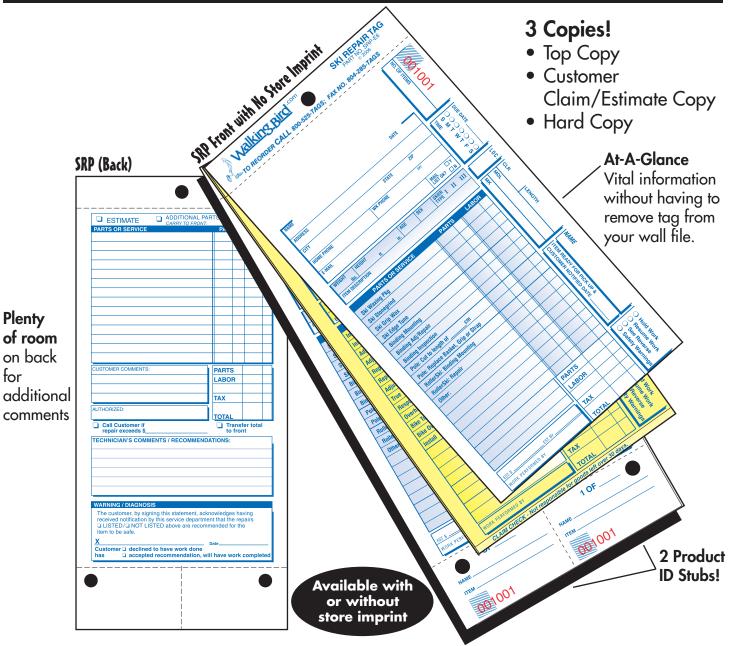


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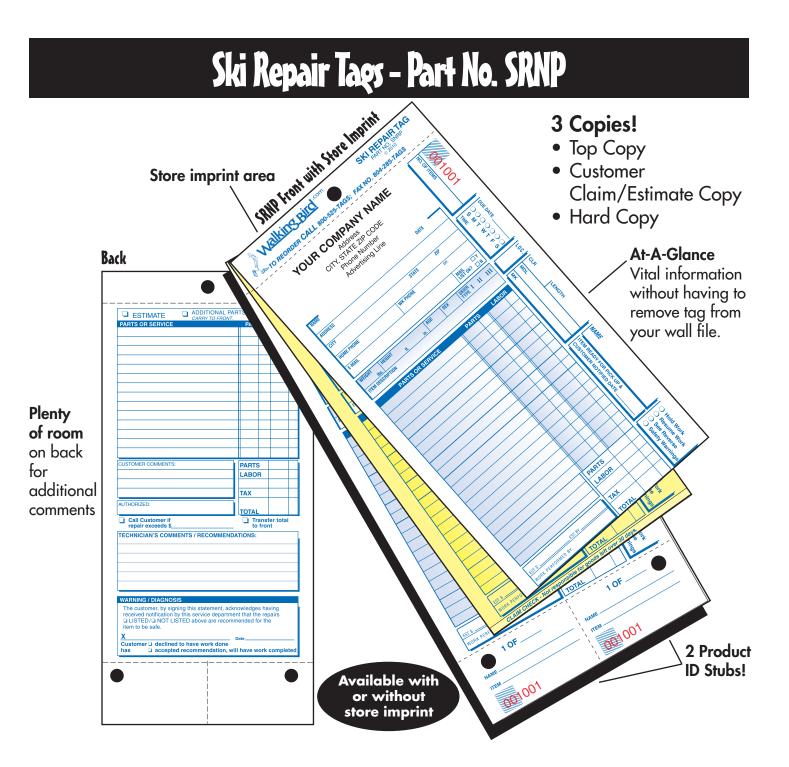


The **SRP-IMP** SKI Repair Tag is a 3-part form designed for technicians working primarily on skis, roller skis and their related parts--such as bindings and poles. Services are pre-listed and organized in a concise format. The form uses carbonless paper and has 3 full copies and 2 product ID Stubs. The middle copy can be used as the customer claim-check and/or as an estimate work sheet. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Ski Repair Tags - Part No. SRP no imprint

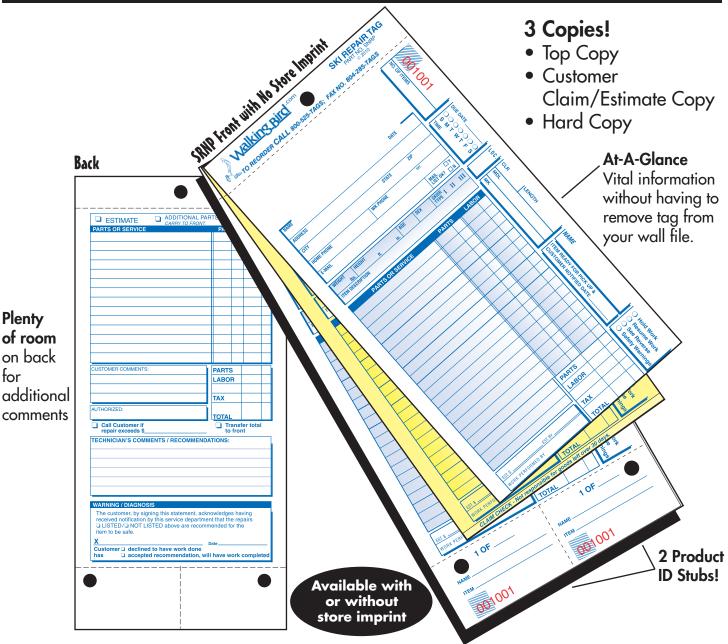


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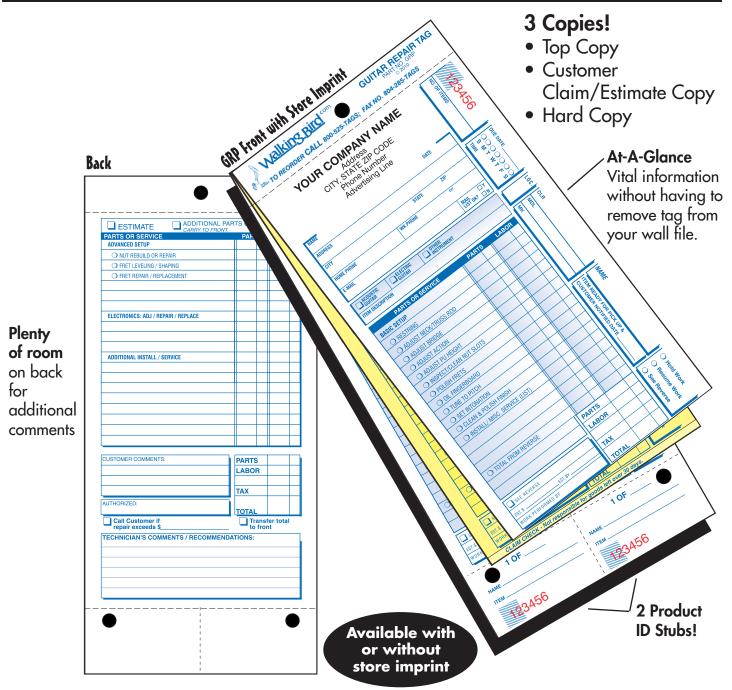
The **SRNP-IMP** is similar to the SRP series but has none of the services pre-listed. This is perfect for those who prefer to write in the work to be done. It can be used, as well, for products other than skis (snowboards, skateboards or even bicycles) as there is more room to specify work to be done. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

# Ski Repair Tags - Part No. SRNP no imprint



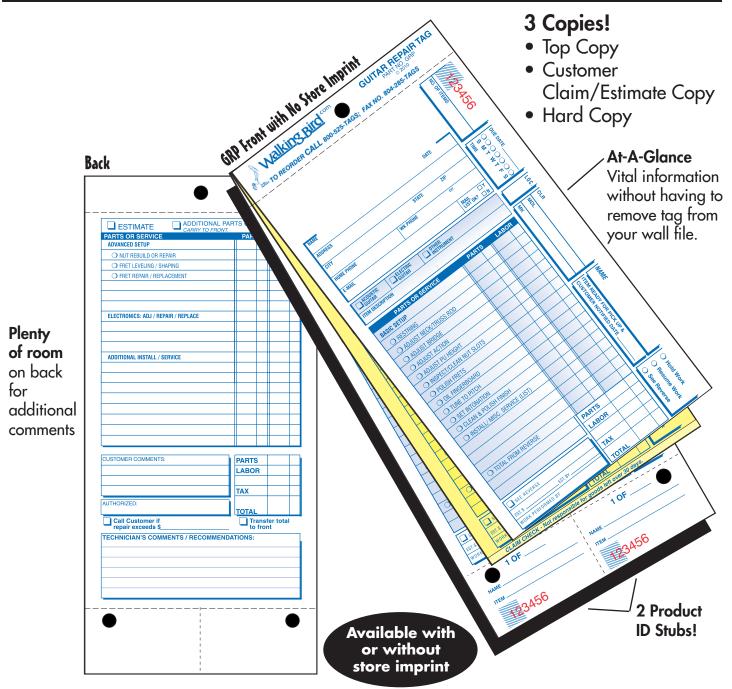
The **SRNP-NI** is similar to the SRP series but has none of the services pre-listed. This is perfect for those who prefer to write in the work-to-be-done. It can be used, as well, for products other than skis (snowboards, skateboards or even bicycles) as there is more room to specify work to be done. The SRNP-NI is identical to the SRNP-IMP except it does not have your Company Information imprinted on the form.

#### Guitar Repair Tag - Part No. GRP



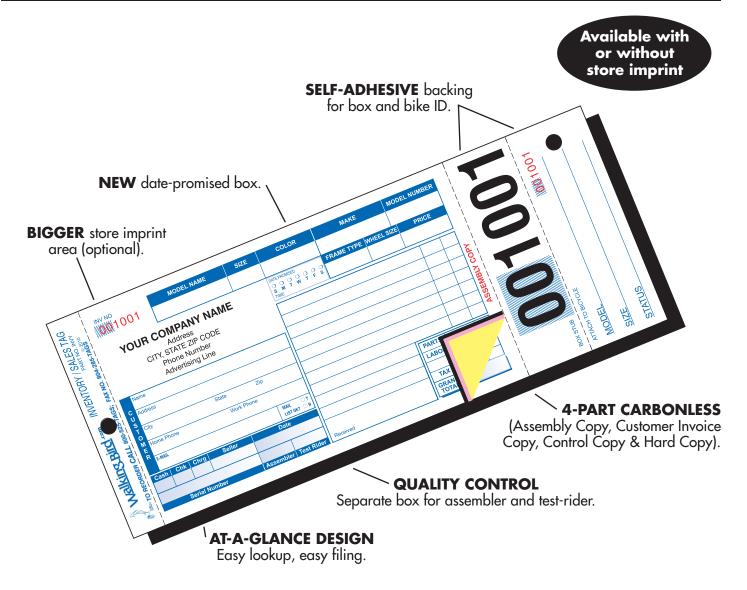
The **GRP-IMP**, Guitar Repair Tag, is designed for technicians working primarily on guitars and other string instruments. It has services pre-listed in an organized concise format. The form uses carbonless paper and has 3 full parts and 2 product ID Stubs. The middle copy can be used as the customer claim-check and/or as an estimate work sheet. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Guitar Repair Tag - Part No. GRP no imprint



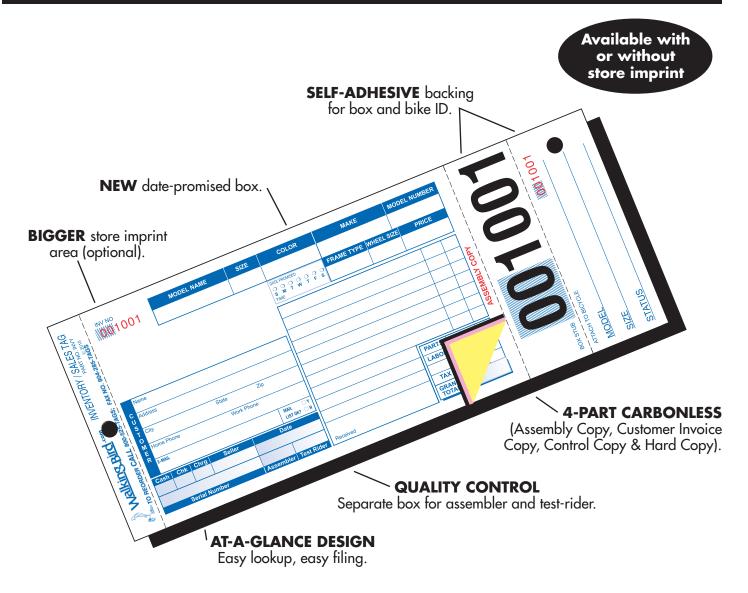
The **GRP-NI**, Guitar Repair Tag, is designed for technicians working primarily on guitars and other string instruments. It has services pre-listed in an organized concise format. The form uses carbonless paper and has 3 full parts and 2 product ID Stubs. The middle copy can be used as the customer claim-check and/or as an estimate work sheet. The GRP-NI is identical to the GRP-IMP except it does not have your Company Information imprinted on the form.

# Compact Inventory/Invoice Sales Form - Part No. INVY



The **INVY-IMP**, a 4-part carbonless Inventory/Sales Invoice form will make the task of tracking bike inventory and sales a snap. A self-adhesive strip marks the boxes. A second tag marks the built bicycle while doubling as a price tag! Each copy of the form has a special purpose—from assembly to the sale of the bike. Easily filed in a 6"x9" card file or in a vertical file bin.

#### Compact Inventory/Invoice Sales Form - Part No. INVY no imprint



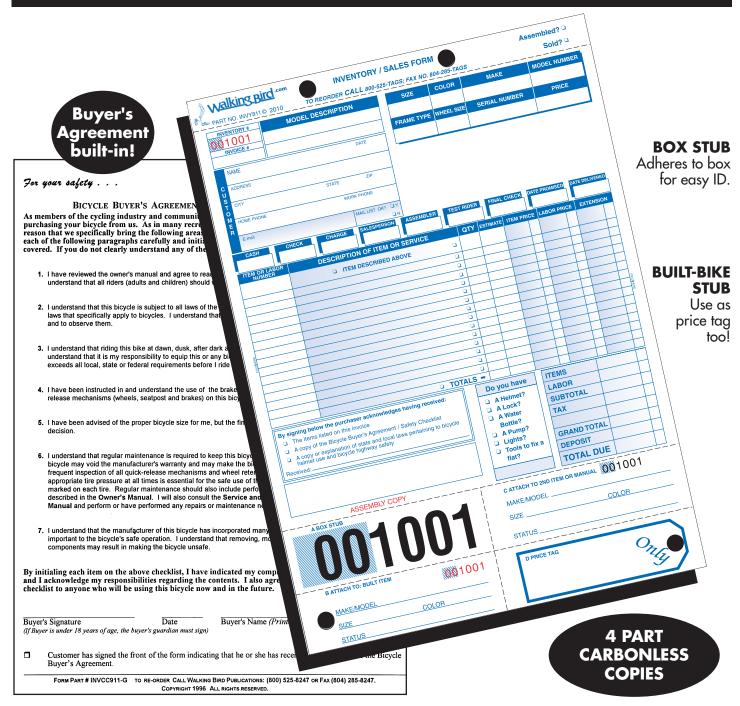
The **INVY-NI**, a 4-part carbonless Inventory/Sales Invoice form, will make the task of tracking bike inventory and sales a snap. A self-adhesive strip marks the boxes. A second tag marks the built bicycle while doubling as a price tag! Each copy of the form has a special purpose—from assembly to the sale of the bike. Easily filed in a 6"x9" card file or in a vertical file bin. The INVY-NI is identical to the INVY-IMP except it does not have your Company Information imprinted on the form.

#### Big Inventory/Invoice Sales Form - Part No. INVY811



The **INVY811-IMP**, less the stubs, is 8 x 8 inches. It has four full copies including hard copy. Within that territory you will find room to move. The form has 2 imprint areas, an estimate column and lots of space for descriptions and part numbers. It has a cleanly formatted Buyer's Agreement on the back of copies 1 & 2. Check Boxes cover every aspect of the assembly and sales process. There's even a place to show that the customer would like to be on your mailing list! The bike box stubs have a self-adhesive strip. The form will serve for both estimates and work orders. And best of all — the price! Compare with the competition! Save money and time with this carefully designed tool. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Big Inventory/Invoice Sales Form - Part No. INVY811 no imprint



The **INVY811-NI**, less the stubs, is 8 x 8 inches. It has four full copies including hard copy. Within that territory you will find room to move. The form has 2 imprint areas, an estimate column and lots of space for descriptions and part numbers. It has a cleanly formatted Buyer's Agreement on the back of copies 1 & 2. Check Boxes cover every aspect of the assembly and sales process. There's even a place to show that the customer would like to be on your mailing list! The bike box stubs have a self-adhesive strip. The form will serve for both estimates and work orders. And best of all — the price! Compare with the competition! Save money and time with this carefully designed tool. The INVY811-NI is identical to the INVY811-IMP except it does not have your Company Information imprinted on the form.

#### Bike Papers Folder – Part No. BPF



FRONT FACE

**BPF-IMP**. Last impressions are important too. Each time you deliver a new bike to a customer, they can now leave your Company with the paperwork well organized and well presented. Everything - the owner's manual, warranties, receipts, buyer's agreements and store specials - can be stored in this sturdy presentation folder. But that's not all it does.

• In-Store Filing: The top edge of the folder's front has information about the bike that will allow you to file and store the bike before it is sold! After the bike is sold, if it remains in the store, you can then flip the folder over and file the bike's documents by the new owner's name.

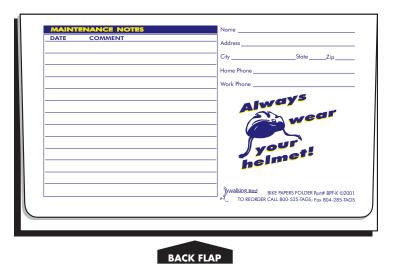
• Customer Safety: A friendly list of safety tips for the customer to think about. Based on the text from the industry's buyer's agreement, it's very readable and just good common sense. Safety is further reinforced by an Always wear your helmet! graphic.

• Customer Information: We've provided a place for the customer's name and address information along with an area for Maintenance Notes. Your store could begin this comment section by writing in "Don't forget your 30 day checkup!"

The folder features sturdy white cardstock with blue and yellow graphics. Closed the folder measures 6" x 9 7/8". You will also find slots for your business card on the inside face! The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.







#### Bike Papers Folder - Part No. BPF no imprint



FRONT FACE

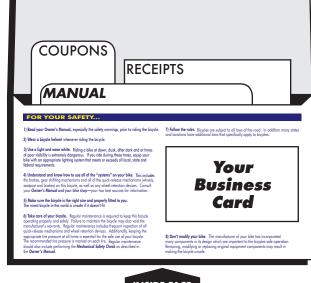
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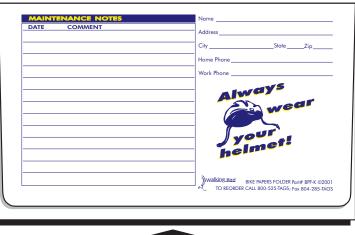
• Customer Safety: A friendly list of safety tips for the customer to think about. Based on the text from the industry's buyer's agreement, it's very readable and just good common sense. Safety is further reinforced by an Always wear your helmet! graphic.

• Customer Information: We've provided a place for the customer's name and address information along with an area for Maintenance Notes. Your store could begin this comment section by writing in "Don't forget your 30 day checkup!"

The folder features sturdy white cardstock with blue and yellow graphics. Closed the folder measures 6" x 9 7/8". You will also find slots for your business card on the inside face! The BPF-NI is identical to the BPF-IMP except it does not have your Company Information imprinted on the form.

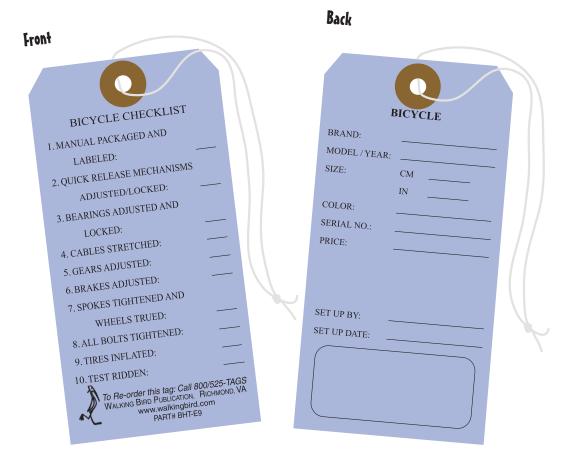








#### Bicycle Hang Tag - Part No. BHT



**BHT**. The Bicycle Hang Tag (including string) serves as a Price Tag, Bike I.D. and a basic Set-Up Quality Control Checklist! Also has a place to stamp your Company's name. A perfect inexpensive way to ensure that the store and the potential customer have the information needed.

# Bicycle Buyer's Agreement - Part No. CC811

EASY TO READ. D friendly, less intimide	
WALKING BIRD PUBLICATION SERVICES – R.C. BOX 1688 – RICHMONO, VA 23173       90660 DP       EASY TO FILE. File         ()       INV. OR REF. NO.         ()       PURCHASE DATE	
Curry       State       Zip       Make       Mooel       Year         Your Bicycle Dealer is:       Padress       Serval. No.       Salesperson       Serval. No.         State Sign State S	le with
See Initial See Initia	thout mprint
In the relation of the	NLESS
FORM PART # CCB11 TO RE-ORDER CALL WALKING BIRD: (800) 500 1	

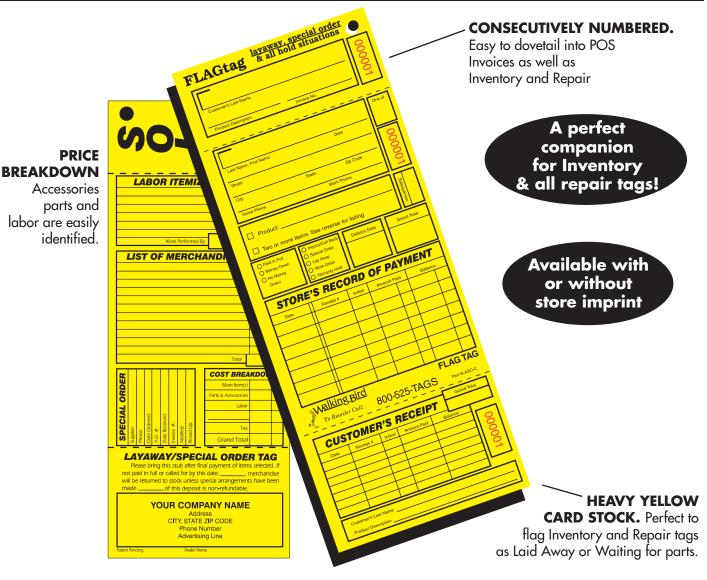
**CC811-IMP**. A full-sized Bicycle Buyer's Agreement. Tired of stapling a small form to an even smaller invoice? This standard-size form with pre-punched holes will fit into any binder designed for 8.5"x11" paper. Index and look up your records easily by name, invoice number or date. Not only to control liability and inform your customers but also a nice marketing tool. The price includes a Company Imprint of up to five lines. Please contact us if your imprint requires more lines, has a special configuration or if you would like to include a logo.

### Bicycle Buyer's Agreement - Part No. CC811 no imprint

POY 1688 - RICHMOND, VA 23	EASY TO READ. Design is more friendly, less intimidating.
VIALKING BIRD PUBLICATION SERVICES – R.C. BOX 1988 – RICHMOND, VA 23 CUSTOMER'S NAME ( ADDRESS EMAIL CITY YOUR BICYCLE DEALER IS:	ONE ) PURCHASE DATE PURCHASE DATE MODEL YEAR SERIAL NO. SALESPERSON
As members of the cycling industry and community, und staff and management would like to thank you for successing your bicycle from us. As in many recreational activities, accidents can and do occur. It is for this reason that we specifically bring the following read each of the following paragraphs carefully and initial each one to indicate that you understand the initial each one to indicate that you understand the indicis, covered. If you do not clearly understand any of the paragraphs, please ask us for help. 1. I have received the Owner's Manual and agree to each it especially the safety warnings, prior to ridner the bicycle war a bicycle helment whenever ridner the bicycle. <i>Please Initial</i> 2. I understand that this bicycle is subject to all addition of any tesponsibility to become familiar with these laws and its my responsibility to become familiar with these laws and its my responsibility to become familiar with these laws and its my responsibility to become familiar with these laws and its my responsibility to become familiar with these laws and its my responsibility to become familiar with these laws and its my responsibility to be content the more many states observe them. <i>Please Initial</i> 4. I understand that find the bike at dawn, darger is diversible than appropriate lighting system which meet and a bicycle under these conditions. <i>Please Initial</i>	Fields minut Fie

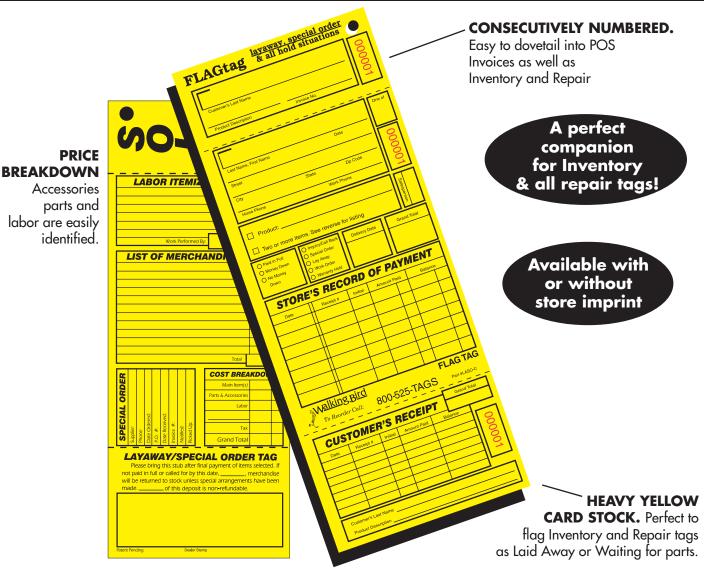
**CC811-NI**. A full-sized Bicycle Buyer's Agreement. Tired of stapling a small form to an even smaller invoice? This standard-size form with pre-punched holes will fit into any binder designed for 8.5"x11" paper. Index and look up your records easily by name, invoice number or date. Not only to control liability and inform your customers but also a nice marketing tool. The CC811-NI is identical to the CC811-IMP except it does not have your Company Information imprinted on the form.

### Layaway/Special Order Flag Tag - Part No. LASO



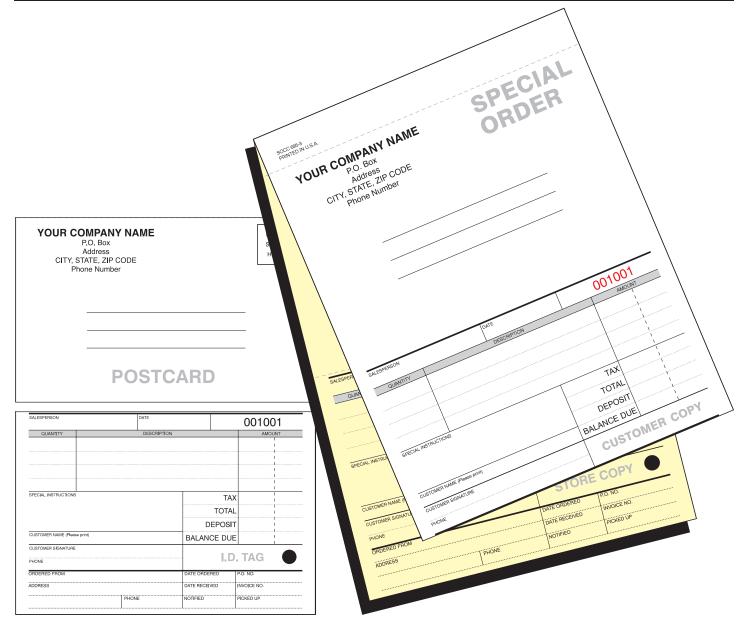
**LASO-IMP**. A Lay-Away / Special Order Form designed to help create new sales and prevent lost ones by increasing the efficiency of your Lay-away Special Order System. In addition, this versatile tag is effective for producing quotes and following up inquiries. Keep them by the phone! Perfect for getting needed information for follow-ups when you are too busy to do research. It's bright yellow so you can quickly and easily see items and forms "flagged" for any reason. This FLAG Tag will prevent those nagging "I forgot" situations. The price includes a Company Imprint of up to five lines. Please contact us if your imprint requires more lines, has a special configuration or if you would like to include a logo.

#### Layaway/Special Order Flag Tag - Part No. LASO no imprint



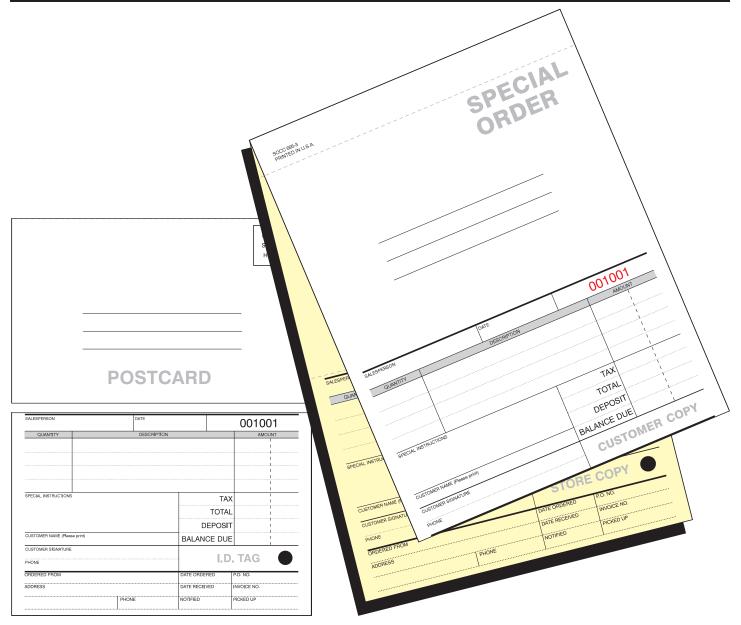
**LASO-NI**. A Lay-Away / Special Order Form designed to help create new sales and prevent lost ones by increasing the efficiency of your Lay-away Special Order System. In addition, this versatile tag is effective for producing quotes and following up inquiries. Keep them by the phone! Perfect for getting needed information for follow-ups when you are too busy to do research. It's bright yellow so you can quickly and easily see items and forms "flagged" for any reason. This FLAG Tag will prevent those nagging "I forgot" situations. The LASO-NI is identical to the LASO-IMP except it does not have your Company Information imprinted on the form.

#### Special Order Postcard- Part No. SOM



**SOM-IMP**. This is a three-part Special Order Form with the last copy being made of card stock. Once the special order item has arrived the top part of the card is detached and mailed as a postcard to the customer indicating that the item has arrived. The bottom part is attached to the item or filed. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Special Order Postcard- Part No. SOM no imprint



**SOM-NI** (Special Order with Mailer). This is a three-part Special Order Form with the last copy being made of card stock. Once the special order item has arrived the top part of the card is detached and mailed as a postcard to the customer indicating that the item has arrived. The bottom part is attached to the item or filed. The SOM-NI is identical to the SOM-IMP except it does not have your Company Information imprinted on the form.

#### Gift Certificate - Part No. GC



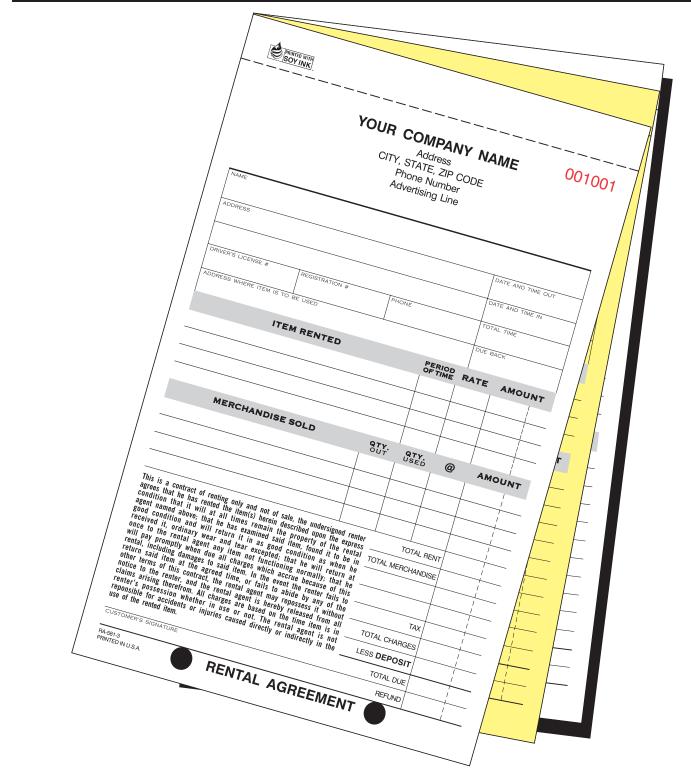
**GC-IMP**. A traditional Gift Certificate. A top copy for the customer and a carbonless copy for your store records. Comes with a presentation envelope. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Gift Certificate - Part No. GC no imprint



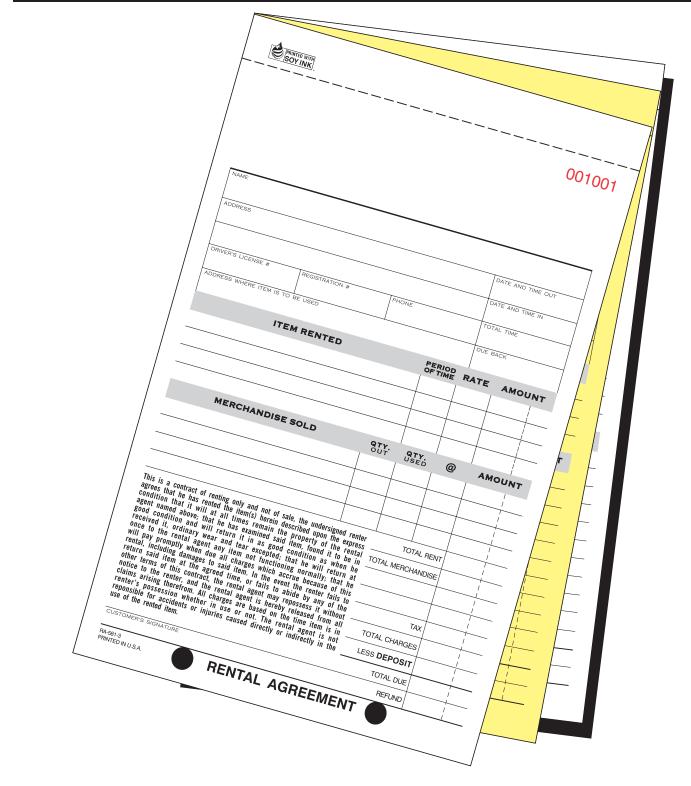
The **GC-NI** is a traditional Gift Certificate. A top copy for the customer and a carbonless copy for your store records. Comes with a presentation envelope. The GC-NI is identical to the GC-IMP except it does not have your Company Information imprinted on the form.

#### Rental Agreement - Part No. RA



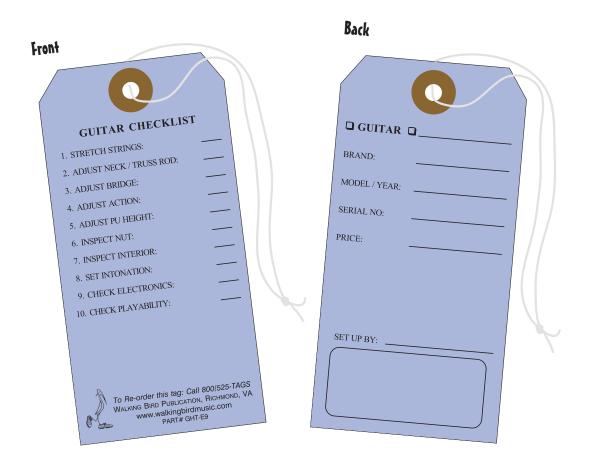
**RA-IMP**. An all-purpose Rental Agreement. This 3-part, 5.5" x 8.5" 3-part form is an easy-to-read agreement with a no-nonsense disclaimer to help protect you and your customer from misunderstandings. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

#### Rental Agreement - Part No. RA no imprint

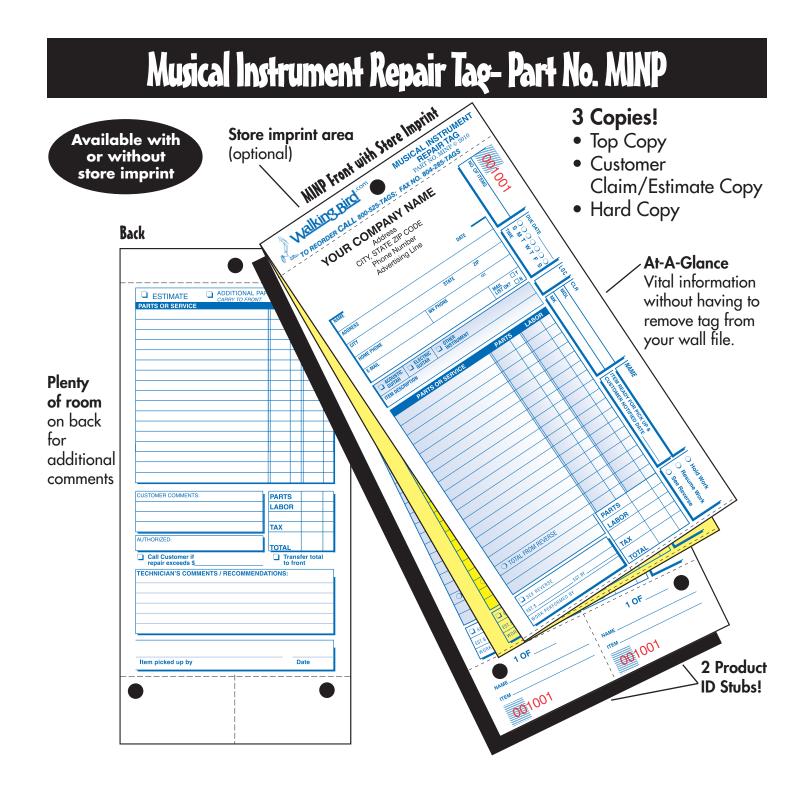


**RA-NI**. An all-purpose Rental Agreement. This 3-part, 5.5" x 8.5" 3-part form is an easy-to-read agreement with a no-nonsense disclaimer to help protect you and your customer from misunderstandings. The RA-NI is identical to the RA-IMP except it does not have your Company Information imprinted on the form.

#### Guitar Hang Tag - Part No. GHT

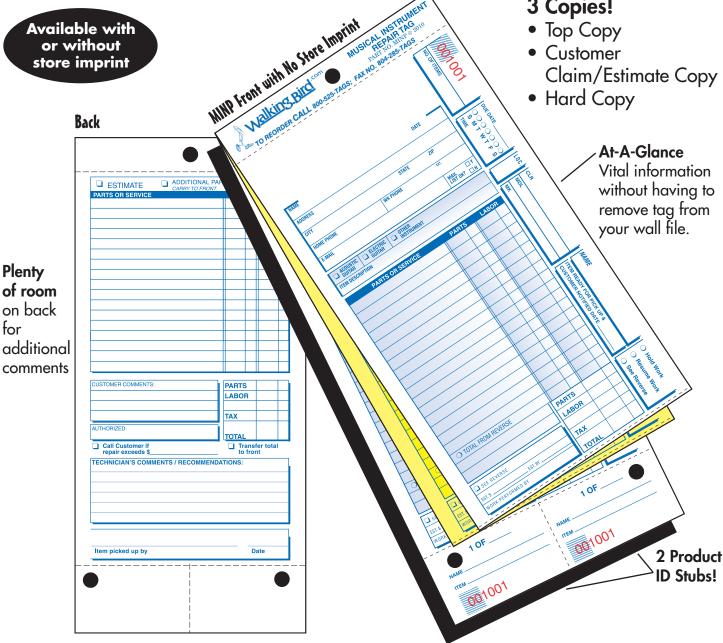


**GHT**. The Guitar Hang Tag (including string) serves as a Price Tag, Guitar I.D. and a basic Set-Up Quality Control Checklist! Also has a place to stamp your Company's name. A perfect inexpensive way to ensure that the store and the potential customer have the information needed.



The **MINP-IMP**, Musical Instrument Repair Tag is much like the GRP but it has no services pre-listed. This is perfect for those who prefer to write in the work to be done or for shops that bring in all types of instruments. The form uses carbonless paper and has 3 full parts and 2 product ID Stubs. The middle copy can be used as the customer claim-check and/or as an estimate work sheet. The price includes a Company Imprint of up to five lines. Please contact us if you need more lines, have a special configuration in mind or would like to include a logo.

# Available with or without



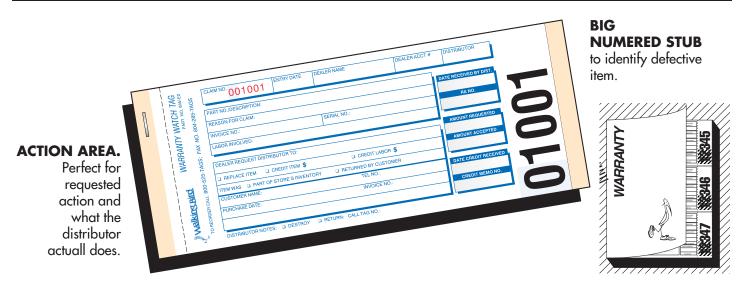
The **MINP-NI**, Musical Instrument Repair Tag is much like GRP except it has no services pre-listed. This is perfect for those who prefer to write in the work to be done or for shops that bring in all types of instruments. The form uses carbonless paper and has 3 full parts and 2 product ID Stubs. The middle copy can be used as the customer claim-check and/or as an estimate work sheet. The MINP-NI is identical to the MINP-IMP except it does not have your Company Information imprinted on the form.

#### All Labels - Part No. LABELS



**LABELS**, Weatherproof. Available in standard and non-standard sizes; standard and non-standard colors and standard and non-standard shapes! Weatherproof. Call for your quote!

# Warranty Watch System - Part No. WW



**WW**. Warranty-Watch Book. Don't throw your money away! The Warranty-Watch Book will prevent defective items and their credits from falling through the cracks. This much-ignored function will now ensure that defective items and lost labor time are handled in a fair and business-like fashion. Spend time with reps discussing products, not rummaging through boxes full of items not clearly marked. Working much like a checkbook, this system tracks your claim until the credit or new item is received. Your distributors will be delighted, and so will you. 75 forms per book!

#### How to Order:

Go to Walkingbird.com and Order OnLine! It's Easy!

**Order.** by ECommerce, Phone, Fax or Mail. We can take your order 24 hours a day. From the United States or Canada, call our Toll-Free number 800.525.8247 (TAGS) or our Customer Service number is 804.285.2216. If our lines are busy or if you call during non-business hours, you may leave your order with the answering service. Please let us know if you would like confirmation of your order.

Orders may also be faxed to: 804.285.8247. If you would prefer to mail in your order, our address is: Walking Bird Publications 28 Westhampton Way, Box 1688 Richmond, VA 23173

**Payment.** The easiest way to pay is by Credit Card. We take VISA, Mastercard, American Express or Discover. If you use your credit card, we will need to know the name as it is on the card, the credit card number, expiration date, the 3 or 4 digit Security Code and the address where the credit card statements are mailed. We welcome Canadian orders and request that they be prepaid in U.S. funds or by credit card.

**Shipping Method.** UPS ground freight is the preferred method of shipping. If you would like your shipment to go by air or by a different carrier, please let us know.

Use this page to fax or mail your order!

Prices subject to change without notice.

	CUSTOMER: To whom should we send catalogs and special announcements?			
I	ATTENTION	DATE	PHONE NO.	
	STORE NAME		FAX NO.	
/  ຈ.	ADDRESS			
Ņ	CITY, STATE, ZIP CODE			

EMAIL

#### **TO BETTER SERVE YOU**

TYPE OF P.O.S. AND/OR GENERAL ACCOUNTING SOFTWARE

NO. OF STORES

BRANDS CARRIED

NUMBER OF EMPLOYEES

#### **IMPRINT INFORMATION (if different from customer information)**

WOULD YOU LIKE ANY IMPRINTED ITEMS?	NOYES
HAVE YOU ORDERED IMPRINTED PRODUCTS FROM US IN THE PAST?	NOYES
IF SO, ARE ANY CHANGES NECESSARY?	NOYES
IMPRINT AREA AS FOLLOWS:	
LINE 1	
LINE 2	
LINE 3	
LINE 4	
LINE 5	

Quantity	Description	Unit Price	Amount
	Complete Catalog of Products	Subtotal	
	U VISA/MC/AX/DISC	Delivery Charge	
	/MASTERCARD/AX/DISCOVER:	TOTAL	
	ARD: BER:		
	SECURITY CODE	Balance Due	

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